EMWD Transforms Project Management with CIPO

Boosting Efficiency and Innovation While Reducing Total Cost of Ownership

emwd EASTERN MUNICIPAL WATER DISTRICT

SITUATION

EMWD had been utilizing a project management software system that no longer aligned with the Agency's workflow requirements. The system was plagued by frequent outages, downtime, and cumbersome controls, requiring additional support from the vendor. The outdated software failed to meet current industry standards and workforce needs, consistently resulting in dissatisfaction among EMWD users and managers due to its inefficiencies.

SOLUTION

CIPO empowers EMWD employees to collaborate seamlessly on a unified platform with personalized dashboards and role-based features. It revolutionizes communication among managers, administrators, inspectors, and contractors, enabling multiple users to monitor project health and progress effortlessly. With real-time notifications, users can stay accountable to project timelines, ensuring swift decision-making. Moreover, the platform offers customizable document templates for RFIs, submittals, change orders, contracts, and payment requests, providing a streamlined process for document management. Users can conveniently edit, sign, and submit documents electronically, facilitating agility in adapting to legal and situational changes.

BENEFITS

Gained Efficiency

Efficiencies were improved across departments. For instance, the change order approval process was reduced from weeks to hours.

Reduced Cost

The data centralized within the CIPO software platform led to the removal of multiple independent, siloed systems.

Availability

CIPO is powered by the robust Microsoft Azure Cloud, ensuring near 100% uptime, seamless scalability, and universal accessibility across all devices.

Extensibility

EMWD's CIP group initially adopted CIPO; however, they have expanded their scope to include the management of developer projects, and now actively share data with Operations & Maintenance.

Agency At a Glance

Eastern Municipal Water District (EMWD) of Southern California is the water, wastewater service, and recycled water provider to nearly one million people living and working within a 555-square-mile service area in western Riverside County. It is California's sixth-largest retail water agency.

Mission

To provide exceptional value to diverse communities through environmentally sustainable practices and innovative solutions in water management.

Industry

Utilities

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"With CIPO Software, EMWD can maximize our efforts toward digitalizing operations through a reliable, user-friendly platform that provides flexibility and opportunity for future technology improvements."

Scott Lopian
Sr. Construction Administrator

Integrated Functionality for Your Internal & External Teams

Core Principles

Easy to Use & Implement
- Predefined, simple, & cost-effective
- Key Metrics at your fingertips

Adaptable & Actionable
- Highly customizable
- Plug your existing workflows
- Complete personalization

Secure, Scalable & Fixed Cost
- Suitable for any size organization
- All data is centralized or API driven

Complete Project Control
- Saves PM/CM significant time
- Reduces human error
- Increases transparency
- Optimize for any project size

FROM DESIGN
Easily monitor your Project Design Phase, including revisions, meetings, milestone reviews, permits, reference documents, and risks. CIPO offers a platform for your team to collaborate and innovate.

THROUGH CONSTRUCTION
A straightforward method to monitor your KPIs, RFIs, Submittals, Daily Reports, Correspondence, Change Management, and utilize the Pay App, among other core modules. However, CIPO is not restricted.

TO OPS & MAINTENANCE
Operations and Maintenance personnel can now effortlessly access historical asset information, submittals, RFIs, warranties, as-builts, and any other relevant data for your organization.

CONTACT US

For more information on how CIPO Software can optimize your project management and streamline your workflows, reach out to us:

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We're here to help you take control of your projects, no matter the size.